



## CONTACTS

The Mansfield Shire website ([www.mansfield.vic.gov.au](http://www.mansfield.vic.gov.au)) provides a comprehensive resource for locals who need help, but for those with limited internet access/experience, here is a starting list of contacts.

### Emergencies:

Police/ambulance/fire: 000  
SES: 132 500

### Suspected COVID-19 symptoms:

Mansfield Shire COVID-19 Hotline<sup>note1</sup> 1800 672 243  
DHHS COVID-19 Hotline (24/7)<sup>note2</sup> 1800 675 398  
COVID-19 Mental Wellbeing Support 1800 512 348  
COVID-19 Screening Clinic<sup>note3</sup> 0428 694 968

### Serious Medical Problems:

Mansfield Hospital (24 hrs): 5775 8800  
Govt Nurse on Call: 1300 606 024

### Local Doctors:

Central General Practice (9-5 M-F) 5775 2591  
Mansfield Medical Clinic (9-5 M-F) 5775 1066  
Jamieson Clinic 5777 0777  
Woods Point Clinic 5777 8231

### Mansfield Shire Council:

Rates relief: 5775 8555  
Meals on Wheels Clients only: 5775 8566  
Financial Counselling: 5775 8569  
Financial Assistance Small Business: 5775 8520  
Youth Services 5775 8567  
Mansfield Integrated Family Services<sup>note4</sup> 1800 705 211

### Social Services:

Support for Children with Special Needs 5775 1590  
  
Home support over 65 yrs: 1800 200 422  
Home support under 65 yrs: 5775 8563

### St Vincent De Paul Mansfield

Food and assistance 57753156  
Contact: Ann-Marie Vague 0437 024 836

### Crisis Counselling/Assistance:

Lifeline: 13 11 14  
Beyond Blue: 1300 224 636  
CFA Support Line: 1800 959 232  
Kids Helpline: 1800 551 800  
Mensline Australia: 1300 789 978  
Domestic Violence Helpline 1800 800 098  
National Debt Helpline: 1800 007 007

### Local Pharmacies:

Eisner's Guardian: 5775 2028  
Cathy Henry: 5775 1311

### Help Caring for Sick Animals:

Highett St Vet Hospital: 5775 2384  
Mansfield Vet Clinic: 5775 2055  
Delatite Vet Service: 5779 1754

### Grocery Orders/Deliveries:

Marks IGA Mansfield: 5775 2014  
[www.mansfieldiga.com.au](http://www.mansfieldiga.com.au)  
FoodWorks Mansfield: 5775 2255  
[www.mansfield.myfoodworks.com.au](http://www.mansfield.myfoodworks.com.au)

### Power:

Electricity faults: 131 799  
Power cuts: 131 799

### Firewood Deliveries:

Karl Riedel 0408 385 479  
Chris Knox 0488 131 001  
Tom Walters 0419 882 622

Note 1: 8:15am-5:00pm for support in mandatory isolation, access to pharma, social support, financial and personal assistance

Note 2: A payment is available to people in self-isolation or isolating while awaiting COVID-19 test results. There is a larger payment for people self-isolating after testing positive to COVID-19.

Note 3: Phone manned 7:30am-4:00pm, Clinic open 1:00pm-3:30pm 7 days a week

Note 4: Provides case management services to families who may need assistance with parenting etc. Can also assist family members with the intake process.

### Centrelink:

[www.servicesaustralia.gov.au](http://www.servicesaustralia.gov.au) 13 28 50